Global IT Firm

COMPANY
PROFILE

2017-2019

Your One Stop Destination for Comprehensive IT Solutions

Global IT Firm

Welcome Message from The CEO & Founder

I am so grateful that you have taken time to consider partnering with Global IT Firm to serve you.
While we are proud of our work and the results that we will help you achieve, it is the relationships we build that will endure.
I look forward to working closely with you and your team.

- Philemon Saye Gbengan, I
CEO & Founder

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About US

HISTORY

Global IT Firm was established on June 2, 2017 by Philemon Saye Gbengan I. The corporation of this company was created against the background of the need of effective and reliable information technology in Liberia and the world at large.
Global IT Firm is a standard and world – class IT consulting firm that is located in Old Road, Monrovia Liberia. We have been able to secure a standard office facility in a busy business district in Liberia.

MISSION

Our mission is to ensure that we provide the right resources at the right time to maximize our clients' business potential. At Global IT Firm, we don't want to be the biggest, but we do want to be the best

Your One Stop Destination for Comprehensive IT Solutions

VALUE

As our business continues to grow, we work hard to keep these values at the core of our operation. we are a company that values individuals and teamwork. Global IT Firm is where people care about each other and share their knowledge freely.

BUSINESS
INTRODUCTION

At Global IT Firm, we strive for excellence and aim to exceed expectations. We work hard to achieve our goals and we encourage our team to be ambitious. We constantly reward and celebrate individual and team success. Retaining our competitive edge through innovation is central to the way we operate, and we are always looking to improve our business processes and

Our Philosophy

Whatever your IT related issues may be, or whatever software or hardware setup you need or IT Service, we can do it! Adapting to each specific issue and working it around, just as well as providing universal IT solutions for business is what we're all about!

Our Approach

At Global IT Firm, we have developed an approach to designing, implementing and delivering managed services for our customers. Our methodology is focused entirely on delivering the business outcomes that our customers require. As such, it has the flexibility to support both service transition and service transformation.

We are aware that businesses these days require diverse and sophisticated approaches. This is why we position our ICT consulting firm to offer a wide range of ICT consulting services as requested by our clients.

ABOUT
COMPANY

We are a fully registered and Liberian owned IT managed service provider (MSP), offering IT support and consulting solutions to small, mid-sized and large businesses, throughout Liberia and the surrounding world. At Global IT Firm, we are committed to growing our business through embracing technology, developing strong partnerships and by placing the emphasis on providing high levels of customer satisfaction.

Business Consultancy

At Global IT Firm, we focused on Enterprises in expansion phases and internationalization of their operations, Non-Governmental Organizations, Education Sectors, Training Organizations, Samll Business, and Individual.

Innovation

Global IT Firm is constantly investing to improve its state-of-the-artknowledge not only in the domains of its core expertise but also in advanced technological areas that would potentially create new business activities, enhancing its service offering.
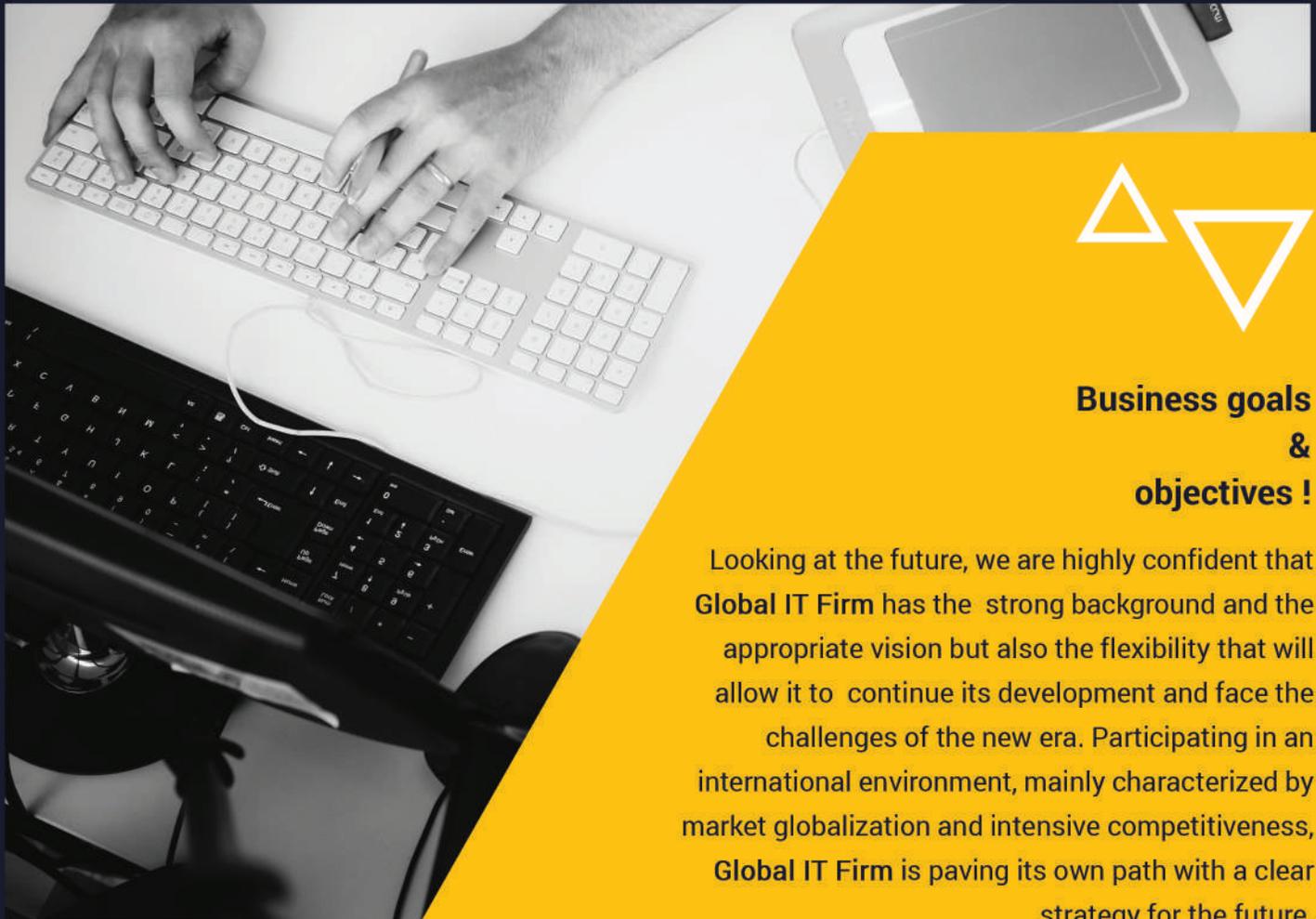
The growth and the operation of the company are found in the basic corporate principle:
"quality, effectiveness and adaptability to the needs of market and technological evolutions".

Mission Statement

Our Mission is to be the most successful consulting company in Liberia and the word at large abiding by our principles that consist of the Knowledge, the Effectiveness, the Reliability and the Integrity. Knowledge for us means: application of most modern technology for the development of pioneering services, optimal quality and capability of flexible adaptation and development of each need of customer.

● The Effectiveness accompanies each project that we undertake, with the realization of the objectives of our customer.

● The Reliability and the Integrity constitute the main axes of our business culture.

Business goals & objectives !

Looking at the future, we are highly confident that **Global IT Firm** has the strong background and the appropriate vision but also the flexibility that will allow it to continue its development and face the challenges of the new era. Participating in an international environment, mainly characterized by market globalization and intensive competitiveness, **Global IT Firm** is paving its own path with a clear strategy for the future.

CEO & Founder
STATEMENT

On behalf of Global IT Firm, I would like to thank you for taking your time to know more about us. The story of Global IT Firm is told through our clients, our team and the communities in which we work. Our history can be traced back to one modest, yet inspired Hospital located in Ganta City, Nimba County, Liberia, where Global IT Firm first laid down its technical service roots. Since those early days, Global IT Firm has stayed true to what we have always believed in – that our clients and professionals deserve our best – and this is still the foundation for our dynamic domestic and global operations today.

We believe our success is largely due to our unwavering commitment to provide our clients and our team with their own unique opportunities to thrive. We do this by ensuring that our clients' expectations and needs are our priorities and we provide our professionals with continual opportunities for development.

Our roots are important to us. As we evolve and grow, we understand that maintaining the integrity of our past through a commitment to quality service, team member appreciation and delivering innovative, practical solutions to our clients is the key to our success.

DO SOMETHING TODAY
THAT YOUR FUTURE FEFL
WILL THANK YOU FOR

We are confident about the future of Global IT Firm as we look toward new opportunities and continued growth in our many fields of service in Liberia and globally. I encourage you to contact us to learn more about the services we offer and our challenging career opportunities. On behalf of Global IT Firm, thank you for taking the time to learn more about us.

SUCCESS IN BUSINESS

CREATIVE
LEADERSHIP

Our people are a primary reason our clients recommend Global IT Firm to others. Their unique skills and infectious energy help our clients focus on what matters most and meet all their ICT needs. Our people actively engage from the C-suite to the front line with a collaborative style that emphasizes teamwork, trust and tolerance for diverging opinions.

Our C-suite put our clients first, with a relentless focus on delivering innovative, bold solutions. They consider your ICT journey as well as your ICT destination, anticipating the risks, barriers and opportunities to make change stick.

Philemon Saye Gbengan I
CEO & Founder

Philemon Saye Gbengan I, Chief Executive Officer and Founder of Global IT Firm, has defined the firm's vision since founding the company over 3 years ago. Along with the other executive members, Philemon believes consulting firms that genuinely care about driving measurable ICT results for clients and create a rewarding and stimulating environment for professionals will thrive in the crowded consulting marketplace. Philemon is responsible for managing the company, formulating long-term strategies, and driving growth.

Contact : +231-770684591
Email : phil@globalitfirm.net

Emmett K. E. Wonleh
General Manager

With over 7 years in the IT Sector, Mr. Wonleh has experience with a lot of NGOs, ISP, GSM, and other organizations. At Global IT Firm, he is not limited to more stringent and frequent background checks and/or government clearances, segregation of duties principles, role-specific training, monitoring of daily job functions, and sensitive data handling instructions. Responsible for maintaining Information Technology (IT) strategies by researching and implementing technological strategic solutions to ensure the streamlined operation of our clients.

Nelson Dahn
ICT Director

Mr. Dahn is an enthusiastic hands-on IT professional in computer science with over 6 years of experience. At Global IT Firm, he oversees the infrastructure of technical operations, managing our team of IT employees, tracking technology in order to achieve the business goals of our clients, eliminating security risks, increasing user satisfaction, and maintaining operations and systems.

Theresa S. Kolleh Nushann
Finance Director

Mrs. Nushann is a Liberian with strong finance background. she earned her frist degreed in ( ) and has supported a lot of NGos and governmetal sectors. At Global IT Firm, she combine operational and strategic roles, manage accounting and financial control functions, and establish a financial strategy for the profitable long-term growth at Global IT Firm.

TEAM
MEMBER

Our passionate, collaborative and straightforward people care about you, your team and your business as if it were their own. We work alongside our clients, providing quality ICT services every step of the way.

Willie K. Sulonteh Jr.
System Engineer

Mr. Sulonteh has work as a system admin over 5 years. At Global IT Firm, he is managing and monitoring all installed systems and infrastructure. Installing, configuring, testing and maintaining operating systems, application software and system management tools. Ensuring the highest levels of systems and infrastructure available to our clients.

Tamuloh N. Kallay
Human Resource & Logistics Officer

Mr. Kallay is responsible for hiring, developing and looking after employees at Global IT Firm. He is also involved with functions such as training and monitoring performance and all logistical operations to get our clients certified.

Rofina Brown
Marketing & Sales Officer

Miss Brown is our all time happy marketing and sales officer. she meets reasonable quotas for calls, emails, and meetings. She is here to manage our existing clients and leverage those relationships to get new business.
Maintain and build personal, fruitful relationships with our clients.

Nester Johnson
System Technician & Designer

Nester has been working on Satellite installation and busic networking for some years. At Global IT Firm, he is responsible for administration, maintenance, and operation of mini and microcomputers, global satellite telecommunications systems, mainframe computers, local and wide area networks, and all associated peripherals

OUR
SERVICES

We offer a comprehensive IT service and can accommodate a range of budgetary needs. Whether you choose to take a hands-off approach with fully managed IT services or need your stakeholders to be more involved in the design and implementation of your next IT project, our team of IT professionals has the knowledge and experience necessary to handle anything and everything to do with your IT environment.

Networking Services

Global IT Firm offers a variety of network solutions and ongoing support to ensure your network is always protected, no matter how sophisticated the threat.
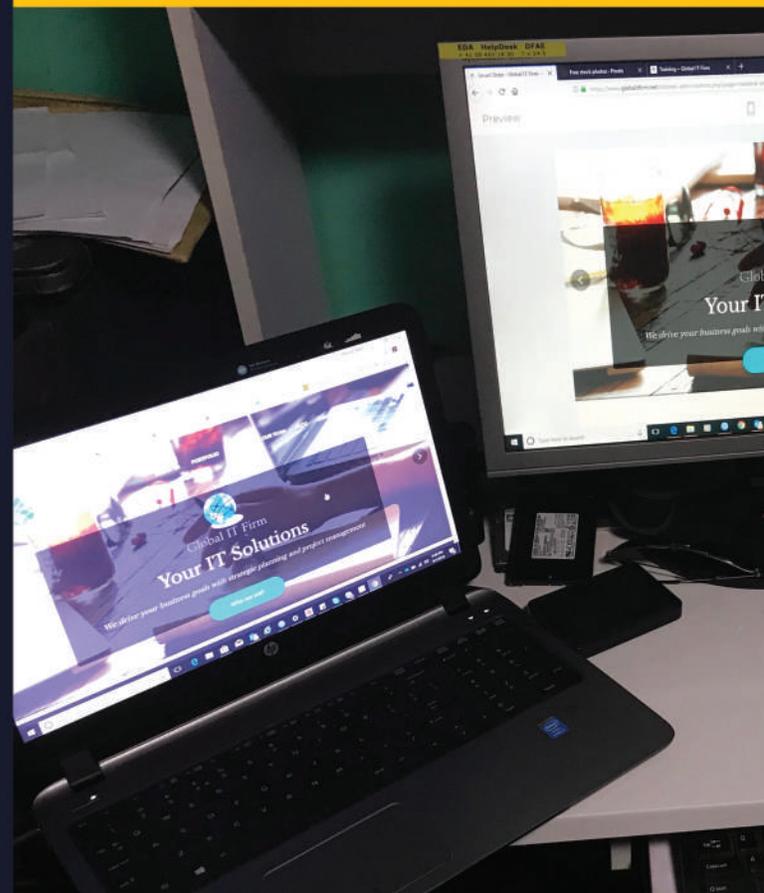
IT Services & Data Management

By entrusting our team of IT professionals with the ongoing management, monitoring and maintenance of your information technology services, you will receive peace of mind.

"
Use the expertise and deep tech background of the best minds at Global IT Firm to create a comprehensive IT strategy for a digital and technological transformation of your organization that goes in line with your business objectives.

Work

We work hard to achieve our goals and we encourage our team to be ambitious. We constantly reward and celebrate individual and team success. Retaining our competitive edge through innovation is central to the way we operate, and we are always looking to improve our business processes and services.

"

2017-2019

We are aware of the importance of building a solid business structure that can support the picture of the kind of world class business we want to own. Therefore we are committed to only hire the best hands within our area of operations.

01

IT Consulting

Many IT companies offer consulting services, but few are prepared to provide you with the attention you deserve. Work with a consultant from Global IT Firm to ensure your satisfaction.

02

VSAT Installation & Maintenance

In partnership with VSAT service providers, we offer a professional Installation in line with GVF and the VSAT Provider policies along with proactive and reactive maintenance on all types of VSAT Systems: Ku-Band, C-Band, Ka-Band and etc.

03

Domain Name & Web Hosting

You can't have a website without a domain name. Like a street address that tells people where you live, a domain helps customers drive directly to your website. We offer a wide range of getting the one you'll love.
Hosting is what makes your site visible on the web. We offer fast, reliable plans for every need from a basic blog to high-powered site.

WHAT WE
OFFER

We realize the importance of running a business without delays in generating profit and meeting demands of your customers. With this in mind, we offer technology solutions which are worked out exclusively for your needs. The comprehensive management of your IT opens excellent business opportunities and shows you the way to success. If you have a boundless zest for this idea, it's time to count on the reputable technology solutions provider – Global IT Firm!

Web Design & Development

A website is vital to any modern business. Even if you sell locally or by word of mouth, your customers are looking for you on the web – if only to check your hours. Find everything

Help Desk & Support

We know how important it is for your IT applications to perform efficiently and effectively; a downed computer network can bring business operations to a halt. Our Help Desk and Support team are available 24/7 to respond to your request.

IT Maintenance

Having the proper technical support is the key for businesses today as downtime directly affects productivity and cost. At the core of technical support are our helpdesk support that your ground staff needs and having support for your core IT infrastructure devices.

Training

In partnership with some world class ICT Industries, Firms, Companies, our goal in Global IT Firm training department is to deliver high quality educational programs to those who are looking for a career as an IT engineer, experienced engineers who wish to gain more knowledge to improve their career.
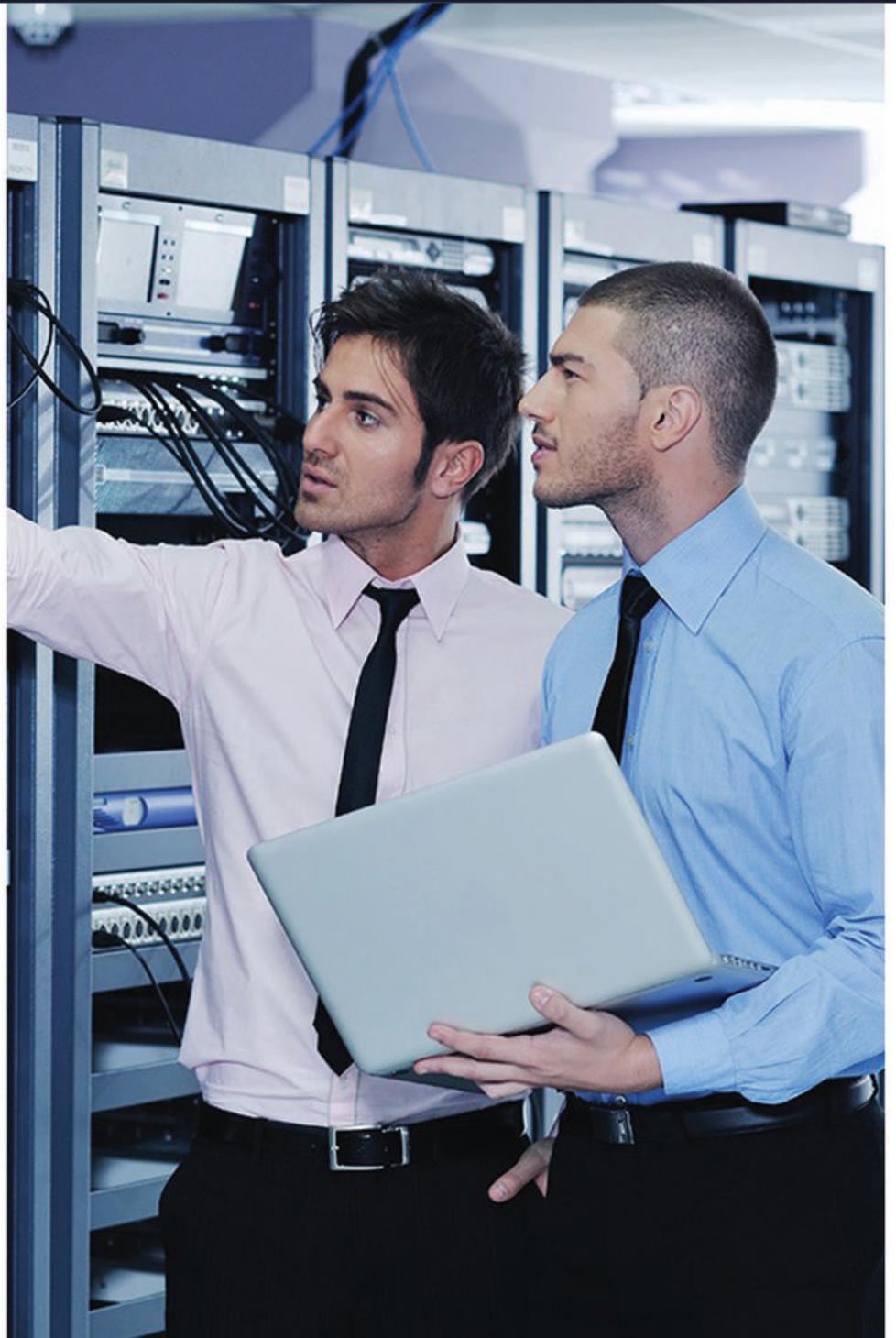
Achivement

Implementation of information and communication technology (ICT) services and systems in organizations generally pose a lot of challenges that, if not properly addressed, lead to heavy investment without the corresponding organizational efficiency gains.

PImplementation of ICT services and systems, best practice is the key to our achievement.

- Successfully manage sensitive project data relied on to ensure safety, security, and transfer of current, accurate information where human lives are at stake.

- Performed impromptu security checks of servers and networks to verify adequate virus protection and compliance with corporate procedures.

- Conducted training sessions for server administrators to collaborate on future plans and coordinate IT development projects.

- Installed, configured, and updated server-based applications, including accounting system and records database.

- Built, maintained, and repaired computer systems to improve speed, reliability, and efficiency of operation

OUR SERVICE
PORTFOLIO

We specialize in consulting, development, integration and management for complex IT systems via customized complete solutions for operating systems, networks, databases and Web services.

UNHCR - LBRMO - VSAT Maintenance. Monrovia, Liberia

UNHCR, the UN Refugee Agency, is a global organization dedicated to saving lives, protecting rights and building a better future for refugees, forcibly displaced communities and stateless people.

Let Them LOL- Sierra Leone VSAT Installation

Let Them LOL is a grassroots organization. Schools, families, churches and individuals have all united together to bring hope through clean water. Let them LOL was created in October 2009. Within the first 6 weeks...

Ganta United Methodist Hospital VSAT Installation

The Ganta United Methodist Hospital is administered by the United Methodist Church of Liberia. The hospital was established in 1926 by Dr. George Way Harley, a Methodist Missionary from North Carolina, the USA. What began...

United Infrastructure Projects-Liberia VSAT Installation

United Infrastructure Projects (UIProjects) is a major Design/Build Contractor operating internationally in challenging environments. The Sanniquellie project is part of the Liberia Municipal Water Project, funded by the United States Agency for International Development (USAID)

Children's Aid Liberia INC Logo Design

Child's Aid Liberia empower orphans children, single parent's capacity, education and caring support to disable and vulnerable children in Liberia. Demonstrating the love of Christ to children affected by crisis like Ebola, War, Conflict and...

Kris International Liberia LTD. VSAT Installation

Kris International Liberia Ltd is a Manufacturer, Trading Company (Hardwood, Bamboo Fiber, Logs Buyers,) located at UN Drive, Monrovia, Liberia and operating in Production Camp, Fish Town River Gee County. Due to how remote the...

Expand your
BUSINESS
GLOBAL WORLD

The condition of the economy doesn't have to dictate your business growth and expansion plans.

Our Philosophy

Whatever your IT related issues may be, or whatever software or hardware setup you need or IT Service, we can do it! Adapting to each specific issue and working it around, just as well as providing universal IT solutions for business is what we're all

Our Approach

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International Relation

At Global IT Firm, we value our partners and the important role they play in supporting our development and enabling us to offer targeted responses to customer needs. We team up with Business Partners that develop targeted responses to your business challenges and implement our solutions. To leverage the latest technological advancements and offer the best end-to-end solutions, we are always on the lookout for new Technology Partners. With our Training Partners, we provide professional ICT and all its related courses and also help prepare tomorrow's professionals.

Driving customers' success with valuable, personalized expertise, innovative end-to-end solutions, and local connections.

Business Partner

Our Business Partners capitalize on their extensive expertise in digital transformation, IT strategy delivery, and corporate governance. With comprehensive industry and business knowledge, our Partners can help you build and implement solutions that best fit your strategic needs, enabling business and IT transformation and driving more innovation and efficiency in your core processes.

Technology Partner

Our Technology Partners help us leverage the latest technological advancements to stay at the forefront of this fast-paced market. Our customers can be sure that their IT solutions use state-of-the-art technology and contain advanced and certified functionalities. Our technology partnerships also let us integrate other applications into our solutions, to incorporate complete, up-to-date technology lifecycle information.

Training Partner

We work with our Training Partner in designing professional training for universities, individuals and research facilities. The aim is to prepare tomorrow's professionals for using enterprise architecture and modeling tools to address their future business challenges. We offer teachers and researchers complete access to our courses for academic use in a wide range of fields: business transformation, business process optimization, business architecture, business, IT alignment, IT rationalization, IT architecture, application, system design and IT transformation.

BE OUR HAPPY
CLIENT TODAY

Happy customers are the best testimony to our success. At Global IT Firm, we are proud to have earned a loyal customer and waiting for more.

Our top priority is innovation and helping companies achieve their business goals by creating a trusted partnership built on our value-added solutions and consulting services.

Establish a trusted partnership to help you achieve your business goals.

We have gained unique experience working with private- and public-sector organizations from a large number of industries including banking, insurance, telecoms, government, services, manufacturing, and energy. We draw on specific industry knowledge worldwide to ensure optimal working relationships with our customers.

ABC University

1.2M KU-Band VSAT INSTALLATION.

ABC University Liberia reopened in 2008 after 12 years of civil war. The first cohort of freshmen students graduated, by God's help, in 2012. Once again the Teaching of God's Truth for Transformation has begun in earnest. After a rigorous assessment process the Commission of Higher Education in Liberia officially awarded ABC University with permanent university status in 2008.

UNHCR

LBRMO - 2.8M C-Band VSAT MAINTENANCE

UNHCR, the UN Refugee Agency, is a global organization dedicated to saving lives, protecting rights and building a better future for refugees, forcibly displaced communities and stateless people.

Cuttington University

Data Recovery.

Cuttington University is a private university in Suacoco, Liberia. Founded in 1889 as Cuttington College by Episcopal Church of the United States (ECUSA), it is the oldest private, coeducational, four-year, degree-granting institution in sub-Saharan Africa.

MTI

1.2M KU-Band installatin and Head Office Network Setup.

Medical Teams International has been working in Liberia since 2003 and is recognized by the Government of Liberia as an accredited Non-Governmental Organization. through provision of the Essential Package of Health Services (EPHS).

Being
CREATIVE...

Philemon Saye Gbengan, I

I think people who are creative are the luckiest people on earth. I know that there are no shortcuts, but you must keep your faith in something Greater than You, and keep doing what you love. Do what you love, and you will find the way to get it out to the world.

"

**don't be
afraid to get**

CREATIVE

**& experiment
with your**

BUSINESS

"

Plan for
FUTURE
To Be The Best

Global IT Firm

VISIT US

Visit us on the Old Road, Opposite SP Gas Station.

Action Field, Old Road
Monrovia / Liberia

CALL US

With Global IT Firm, Our help desk is always available 24/7. Call the contact below to get speaking with an expert

+231-770-684-591
+231-880-684-591

EMAIL US

Our support email is also 24/7. It's easy, just send an email and give us a minute to reply.

info@globalitfirm.net
www.globalitfirm.net